



Quality Programs Survey:

I recently read a "Leadership vs. Management" report from the LUND University that used Total Quality Management (TQM) models to arrive at their conclusions. It made me wonder if quality ideas are still in full force at USA companies and global organizations. The best way for me to find out is to ask, right? Please take a few minutes to complete the anonymous survey at <https://www.surveymonkey.com/r/QYT7VCM> and let me know what is going on (or not happening) in your company. I will be publishing the results on my blog in the future. Thanks in advance for your help.

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